

# Terms and Conditions

Freedom Cruise Line Inc. reserves the right to change these Terms and Conditions at any time without notice.

Transportation of passengers and their accompanying luggage is provided by Freedom Cruise Line Inc., The Company reserves the right to refuse tickets or vouchers that the Company deems mutilated, lost or stolen. The Company's responsibility is limited to passage from port to port. No action against the Company, vessel, agent or either shall be maintained for injury to the passenger unless written notice of the claim is delivered to the Company within three (3) days after debarkation of the passenger.

Passengers must check-in at our [ticket office](#) at 731 Rte. 28, Harwich Port, MA to pick up boarding passes.

## **Schedules:**

For your convenience, Freedom Cruise Line Inc. adheres to schedules and runs on time. Freedom Cruise Line Inc. is not responsible for inconveniences caused by weather or unforeseen problems. All schedules and rates are subject to change without notice.

## **Reservations:**

Reservations should be picked up no later than 30 minutes prior to departure. Unclaimed tickets will be released 10 minutes prior to departure and will be given to standby passengers.

## **Cancellation and Refund:**

Reservations must be changed or cancelled 24 hours prior to the day of scheduled departure from the origin by calling 508-432-8999 for a refund, less a service fee of \$5.00 per passenger. Reservations cannot be cancelled via email or voicemail. Reservations will not be refunded and cannot be changed on or after the day of departure. Within 24 hours of departure all sales are non-transferable and non-refundable. Cancellation or changes can only be made by calling our Ticket office at 508-432-8999

## **Discounts:**

Discounts can only be applied to phone orders made in advance. Discounts cannot be applied to web reservations. Discounts cannot be applied at check in.

## **Security, Luggage:**

All passengers and luggage may be subjected to a security check prior to departure. Passage may be refused if a security risk is determined by Company Security.

## **Bicycles:**

A limited number of bicycles will be carried to Nantucket at the rate quoted in the Company literature. We are unable to accommodate bike trailers, tandem bikes, or oversized electric bikes.

## **Pets:**

Pets are allowed on board except they are not allowed in the main salon. There is no fee, however, they must be properly leashed.

## **Parking**

FREE parking for Day Trippers.

Parking Location is 731 Rte. 28, Harwich Port, MA 02646

Overnight parking in our private lot can be prepaid when making reservations or paid for upon arrival.

Overnight Parking tickets must be picked up at the Ticket Office.

## **Alcohol**

Alcohol can be transported but not consumed on board. Only alcohol purchased on board can be consumed on board.

## **Smoking**

No smoking or vaping of any substance is permitted on board.

## **Weather or mechanical issues:**

In the event of high seas, storms, gale winds, small craft warnings, or mechanical difficulties, we may have to cancel or delay some or all of our departures. If one of the above events occurs, we will honor your reservation on the next available departure. If you are unable to wait, you will be responsible for your own transportation costs. We will refund you for the unused portion of your trip. If you are staying overnight or for an extended stay we recommend you call our office after 8:00 am to confirm that there are no delays or cancelations. We will make every effort to contact you should one of the above situations occur.

Please call our Ticket Office at 508-432-8999 for general information.

Thank you for choosing Freedom Cruise Line, Inc.